



# FAQs

## What is Disinfectix™?

It's a site disinfection service from Wil-Kil Pest Control®. Our goal is to minimize the invisible threats that endanger you, your employees, and your customers. All with as little disruption to your business as possible.

## What do you mean by “disinfection service”? Is it a cleaning service?

The key distinction with Disinfectix is that it actually *disinfects* your space. It's not a *cleaning* service that just reduces germs on surfaces. It's even a step up from *sanitizing*, which merely lowers the number of germs on surfaces to a safe level. *Disinfecting* actually *kills* germs on non-porous surfaces to reduce the risk of infection. It also has a deodorizing property with a mild, pleasant smell.

## Can't I just disinfect the building myself? Why do I need to hire a pro?

Disinfection is simple, but must be precise to be effective. If it's not done correctly, it can mean putting people — and your business — at risk.

## Why trust Wil-Kil?

Simple. Our people, products, and protocols put your Business First.

- **Our people** are professionally trained in these treatment methods, experienced with the products, and equipped with the tools and protective equipment to do it right.
- **Our products** meet the criteria and are deemed effective by the EPA for use against SARS-CoV-2, the novel coronavirus that causes COVID-19. That's not the case for every product on the market.
- **Our protocols** are stringent, and they address everything from application techniques to surface contact levels to product contact times.

## Does it kill COVID-19 or coronavirus?

The products we will be using meet the criteria and are deemed effective by the EPA for use against SARS-CoV-2, the novel coronavirus that causes COVID-19.

## What can I expect from the treatment process?

- **Prep:** Before any work begins, you'll receive detailed information about how to prep your space. Basically, it involves removing plants, covering fish tanks, removing visible soiling from surfaces, and turning off your HVAC system to ensure proper application, coverage, and contact time of our product.
- **Inspect and disinfect:** We'll inspect your facility and disinfect high-touch, non-porous surfaces including but not limited to door handles, counters, walls, equipment, desks, and food prep tables. Depending on the surface, we might mop, spray, sponge, or towel to ensure proper disinfection.
- **Complete:** Once the treatment is finished, we'll remove all of our equipment and materials, and the property will need to remain vacant for a short time to let the disinfectant dry. Our product only requires 10 minutes of contact time, so you should be back in your space with minimal disruption. We'll leave follow-up instructions as needed.

## How long will the service take?

Treatment times vary based on the type of business and the size of your facility, but once the product is fully dry, you should be able to resume use shortly. We can give you a better estimate after we have a chance to get more details from you.

## Once the treatment is completed, how long does it stay disinfected?

Disinfection lasts until germs are re-introduced to the environment. The product we use does not continue to kill germs after it dries, so as people begin to return to the building, surfaces will become re-contaminated. It's recommended that you consider an ongoing service, especially as the outbreak continues.

## Why should I trust Wil-Kil with disinfection?

Because it's our business to know businesses like yours inside and out. Every day, we service thousands of locations, in major industries, nationwide. And bottom line — we'll do it right. No one puts business first like Wil-Kil Pest Control.

## Who should I contact to discuss Disinfectix for my business?

Contact your local Wil-Kil branch or call 1-877-808-9448